

**Who is eligible for Financial Assistance?**

You may be eligible for financial assistance if you have difficulty paying for health care services and do not qualify for other government programs, such as Medicare or Medicaid. Our Financial Counselor can help determine if you qualify for financial assistance.

**FINANCIAL ASSISTANCE PROGRAMS:****Ohio Hospital Care Assurance Program (HCAP)**

As a participant in the HCAP program, we offer emergency and other medically necessary hospital care free of charge if you are a resident of Ohio, your income is at or below 100% of the federal poverty guidelines (FPG), or if you are currently an eligible recipient of the Disability Financial Assistance (DFA) program. If you are found eligible for HCAP your balance for any facility charges will be waived in full.

**Pomerene Charity Care**

You may be eligible for discounted or free care from our facility through the Pomerene Charity Care Program. We provide financial assistance for emergency and other medically necessary care based upon a reduced fee sliding scale. To qualify for this program you must be a resident of Holmes County, have income at or below 175% of federal poverty guidelines (FGP), , based on your family size, be screened for Medicaid and HCAP eligibility, and not hold significant assets that are readily convertible into cash.

**Amounts Generally Billed**

If you receive a financial assistance award under our policy and your award does not cover 100% of your charges for service, you will not be charged more for emergency or other medically necessary care than the amount generally billed to individuals who have health insurance.

**How to obtain copies of our Financial Assistance Policy, Financial Assistance Application, Billing and Collection Policy, or this Plain Language Summary:**

You may obtain a copy of any of the above policies and/or financial assistance applications at 981 Wooster Road Millersburg, Ohio 44654 in the following areas:

- (1) Emergency Department
- (2) Admission and registration area
- (3) Financial Counselor's office, located behind the registration area
- (4) Patient Financial Services Department at 974 Wooster Road Millersburg, Ohio 44654

You may also visit our website at

<http://www.pomerenehospital.org/pomerene-hospital-charity-care-program-phcp>.

If you provide your mailing address to the Financial Counselor or an admitting representative, we will mail to you a copy of our policy(s) and financial assistance application free of charge.

**How to apply for Financial Assistance**

A program application, including proof of income, must be completed, signed, and returned to the Patient Financial Services Department located at 974 Wooster Road, Millersburg, Ohio 44654. For information regarding our Financial Assistance policy or help completing the Financial Assistance application, please contact our Financial Counselor at 330-674-1584 ext. 1163 or visit the Patient Financial Services Department located at 974 Wooster Road, Millersburg, Ohio 44654.

We will set up an appointment, at your convenience, or help you by talking over the phone. For information regarding our Billing and Collections policy, please call our Patient Financial Services Department at 330-674-1584 ext. 1744